date projectname attn from fax email phone 3/1/2018 FAST Charles Erwin Charles Erwin

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Care, Cleaning, and Maintenance Instructions – Washroom Accessories

With proper care and cleaning, as well as routine maintenance, you will help to maximize the life of your AJW accessories. Please refer to these procedures when maintaining our products:

Stainless Steel Surfaces:

Wipe stainless steel cabinets with a soft cloth, rubbing with the grain to prevent scratching the surface. The grain of AJW's stainless steel cabinets runs in a vertical direction. Do not use abrasive cleaners containing chloric solutions on stainless steel. Avoid cleaning products that contain hydrochloric acids, bleach, or chlorides.

Soap Dispensers:

The majority of operational issues with soap dispensers are due to improper maintenance and lack of cleaning. Soap tanks, valves, and globes should be cleaned periodically to avoid sludge and soap build up, thus promoting better operation. When soap dispensers are left unmaintained for long periods of time, the soap could potentially dry out inside the valve mechanism, causing clogs or leaking. While cleaning, do not remove or take valves apart as this creates problems with the seals and may cause a bypass leak. Flush valves with warm water. If the water does not flow through the valve after cleaning, repeat the procedure until it does.

Take care to make sure you are using the right soap in your soap dispensers. The proper viscosity is imperative for trouble free operation. AJW recommends that the soap viscosity should be at least 95 cps, and no more than 2500 cps for use in all AJW soap dispensers. Coconut oil soaps should be the only products used in liquid valve soap dispensers. We recommend that you use a standard liquid, non-chloric soap, which should be mixed in a solution of one part water to one part soap. We recommend free-flowing, thin viscosity soaps only.

JetAir Hand Dryers:

Begin the cleaning procedure by disconnecting the electrical supply. Using the allen key supplied, remove all tamper-resistant screws and lift the cover of the dryer off of the base, and clear dust and lint from the inside of the machine and cover. When you have finished cleaning, reinstall the cover onto the base and secure with tamperresistant screws. Wipe cover with a damp cloth; do not use abrasive cleaners. Clean the inner cover and internal mechanism periodically to ensure proper operation.

Note: Hand Dryer maintenance that is performed inside the cover should not be done by unqualified personnel.



Mirrors:

Wipe mirror frames with a soft cloth, making sure to rub stainless steel frames with the grain to avoid scratching. Do not use abrasive cleaners containing chloric solutions on stainless steel frames.

Mirror glass should be cleaned by spraying cleaner on a soft cloth, and then wiped onto the mirror (it is best if cleaner is not sprayed directly onto the mirror). This will ensure that cleaning agents do not run down the mirror and into the frame. If a cleaning agent and/or still water is allowed to sit in a frame or on the back of a mirror, it will lead to a de-lamination of the protective coating, and/or the mirror silver, voiding the AJW warranty.

Note: Soap dispensers should not be mounted directly on a mirror surface, as soap residue and water from a person's hand can be splashed into the mirror frame, causing the same de-lamination as described above.

Corrosive Chemical / Surface Rust Alert

Stainless steel is very resistant to rust, however it is not entirely impervious to it. Proper care, especially under corrosive conditions is needed. Cleaning your stainless steel surface using the instructions above is necessary, but it is also important to keep your stainless steel surface free from contaminants.

The below listed substances will react with stainless steel to produce rust and corrosion. These elements are commonly used in caustic cleaning agents, and should never be used to clean stainless steel washroom accessories. The most common elements that react adversely with stainless steel include:

Bromide Chloride Fluoride Iodine

Other common acids and compounds cause significant damage to stainless steel. Stainless steel will sustain permanent discoloration and/or corrosion if the material comes into contact with even vapor fumes from these substances. The following acids and compounds should never be used to clean any stainless steel product:

Acetic Acids Nitric Acids Phosphoric Acids Hydrochloric / Muriatic Acids Sodium Chlorides (contains salt) Sodium Hydrochloride (Bleach) Sodium Hydroxide Sulfuric Acids

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Some other conditions that can cause stainless steel to corrode, discolor, or develop surface rust are:

- 1. Contact with Muriatic Acid (commonly used to clean up after tile or concrete installation.
- 2. Soap residue (chemical additives will cause discoloration and dried soap residue actually looks like rust).
- 3. Water with high iron content can leave a rusty residue, especially after continuous contact.

Surface Rust Removal

If your stainless steel surface is exposed to any of the contaminants above, please follow the instructions below to remove any discoloration:

- Wash affected accessory with a mild dish detergent and warm water.
- Dry all surfaces with a towel or soft cloth.
- Using a dry Scotch Brite pad, rub all surfaces until rust marks are completely removed. Be sure to rub in the direction of the grain to prevent scratching. Grab bars may be cleaned using a rotating motion, as the grain is random in these products. Do not use on bright polish stainless steel.
- Rinse with a damp cloth and dry with a soft cloth.



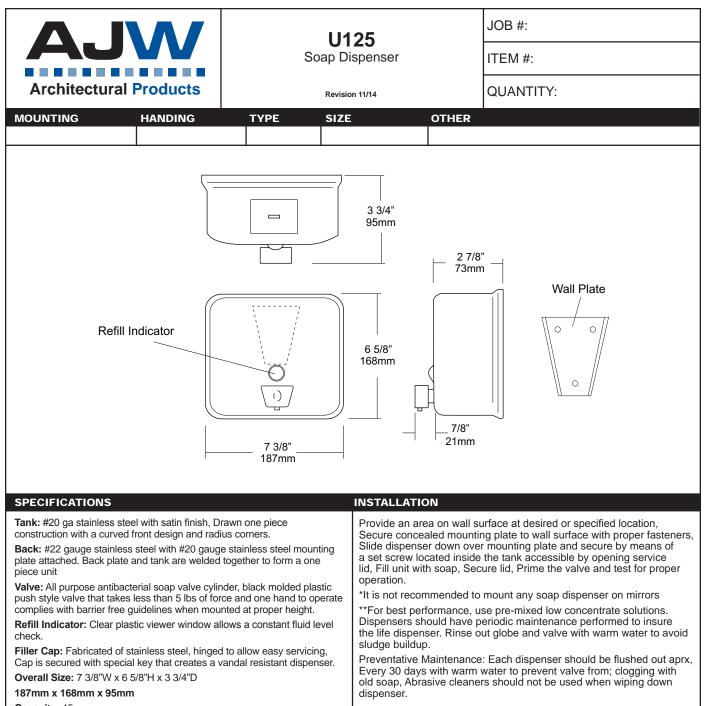
LEED Credit Information – Washroom Accessories

As intimidating as LEED certification may seem, we know that a little extra help goes a long way. That's why the AJW collection includes various products that can help you come closer to earning your LEED certification. While LEED doesn't certify products, using recycled, sustainable, and energy-efficient products earns you points in the LEED program.

The LEED credit information for AJW Washroom Accessories is as follows:

- Sourced Material: Stainless steel sourced within a 500 mile radius. Our stainless steel products will help with your eligibility toward MR Credits 5.1 and 5.2 if your project is within 500 miles of our manufacturing facility in New Windsor, NY and the original source, Pittsburgh, PA.
- Raw material: All AJW stainless steel products are made up of between 55% and 65% recycled material. 35% of our stainless steel is recycled pre-consumer and 25% is recycled post-consumer. Our stainless steel will help with your eligibility toward MR Credits 4.1 and 4.2.
- Plastics: All plastic AJW baby changing stations are made up of 50% recycled polyethylene, and AJW HD plastic retractable shower seat decks are made of 35% pre-consumer recycled polymers. Our plastic materials will help with your eligibility toward MR Credits 4.1 and 4.2.
- Packaging: Our corrugated cardboard packaging is made up of 87% postconsumer recycled material.
- Glass: All glass used in AJW mirrors are made up of 20% pre-consumer recycled materials.

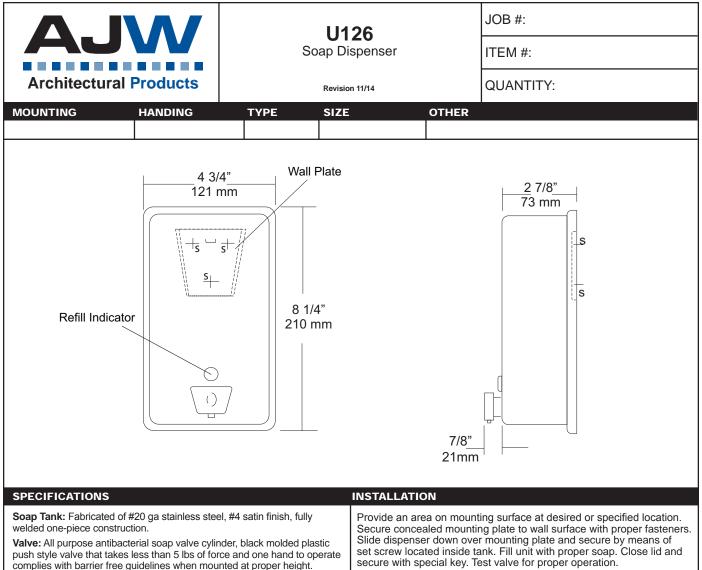
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Capacity: 45 oz

Recommend type soaps without chloric solutions for proper operation.

NOTES



Viewer: Clear plastic window allows a constant fluid level check.

Concealed Mounting Plate: Fabricated of heavy gauge stainless steel. Filler Cap: Fabricated of stainless steel, hinged to allow easy servicing, secured with special key that creates a vandal resistant dispenser.

Overall Size: 4 3/4"W x 8 1/4"H x 3 3/4"D (wall to valve)

121mm x 210mm x 95mm

Capacity: 40 oz.

Recommend type soaps without chloric solutions for proper operation.

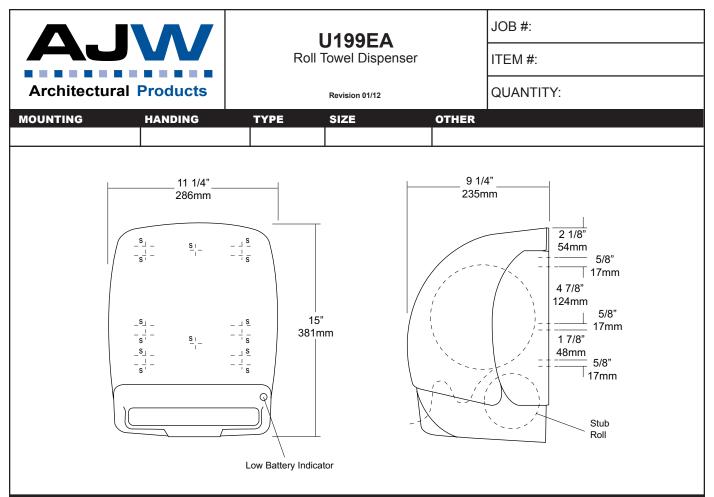
secure with special key. Test valve for proper operation.

*It is not recommended to mount any soap dispenser on mirrors

**For best performance, use pre-mixed low concentrate solutions. Dispensers should have periodic maintenance performed to insure the life dispenser. Rinse out globe and valve with warm water to avoid sludge buildup.

Preventative Maintenance: Each dispenser should be flushed out aprx. Every 30 days with warm water to prevent valve from clogging with old soap. Do not use abrasive cleaners to clean dispenser.

NOTES



SPECIFICATIONS

Cabinet Body: Fabricated of high impact plastic.

Cover: Fabricated oh high impact translucent plastic. Cover is secured with a special keyed lock.

Mechanism: Internal mechanism is fabricated of high impact plastic operated by an automatic sensor with auto transfer system

Automatic Sensor: Is operated by four (4) D-cell batteries that are not included. After batteries and paper has been properly loaded, pass hands through sensor range to activate motor. After the unit has 30 seconds to calibrate, It is ready to dispense paper. It takes aprx. 6 dispenses to adjust to the proper paper length. After the sensor range has been interrupted, paper will not be dispenser until the sensor range has been cleared to reset. Three pre-length settings for paper and three, time delay settings for dispensing paper.

Overall Size: 11 1/4"W x 15"H x 9 1/4"D

Capacity: One standard size roll of 8" or 9" wide. (Use only non-perforated towels). One stub roll up to 2 3/4" OD

Power Requirements: The unit operates with four (4) "D" size alkaline batteries only. Other type of batteries are not recommended

INSTALLATION

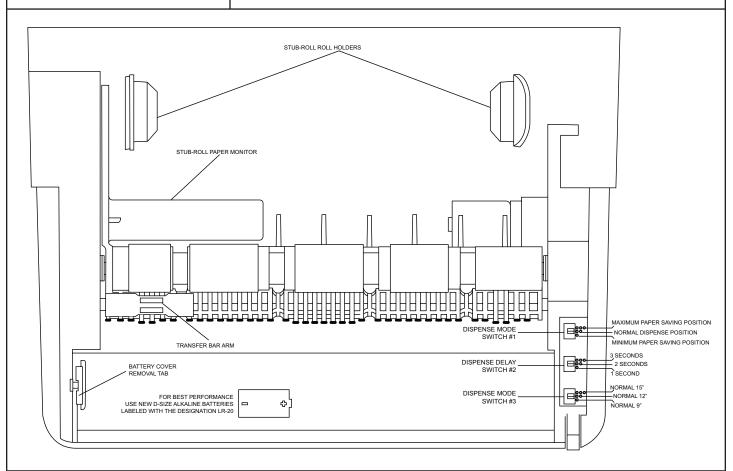
Open cover and hold unit on wall surface at desired or specified location. Transfer mounting points to wall surface and provide pilot holes. Install batteries per instructions and snap protective cover over batteries. Secure cabinet to wall surface with proper anchoring devices per application.

Install paper towel per directions inside cabinet and secure cover, checking for proper operation. This hands free dispensing method will minimize cross contamination of the remaining towels inside the cabinet.

NOTES



U199EA Towel Dispenser Troubleshooting & Instructions



INSTALLATION & TROUBLESHOOTING

1. Dispenser Mounting

Mount the dispenser with bottom edge of cabinet approximately 52 inches above the finished floor. Use at least two pan head screws no smaller than #8 x 1.0 inch. The install must ensure compatible and appropriate mounting hardware is used for the wall surface composition. The dispenser with batteries weighs 6.3 pounds.

2. Dispenser Cover

The cover can be opened with the supplied key. Insert the key into the two slots at the top of cover. Push down, pull forward and the cover will open. The dispenser cover controls a power interlock switch on the dispenser. In the closed position, the cover actuates the interlock switch and connects power to the control circuit. Opening the cover removes battery power from the control circuit.

3. Battery Requirements & Loading

Open the dispenser cover. The battery compartment is located at the front lip of the dispenser. The cover to the battery compartment is removed by pushing the left hand tab inward and lifting up. Insert four (4) "D" size alkaline batteries labeled with an "LR20" designation. Other types of batteries are not acceptable. Install batteries as shown in the graphics engraved in the battery compartment.

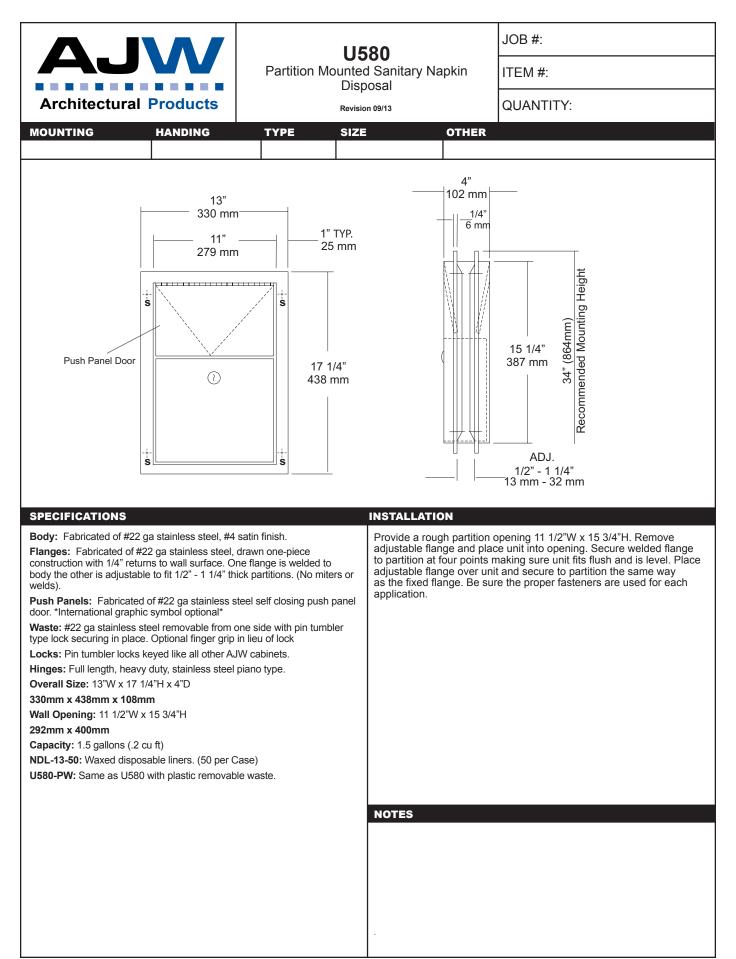
4. Paper Roll Loading & Transfer Feature Instructions

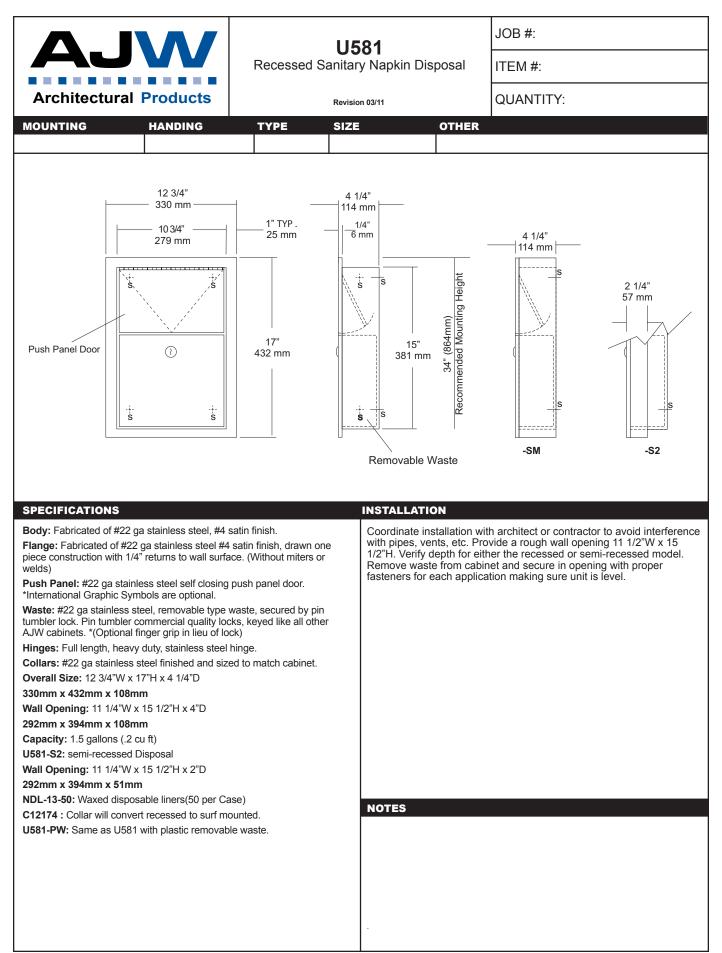
This unit is designed to accept paper rolls up to 8 1/4" in diameter and a width of 7 3/4" - 8 1/4". Paper is to be loaded with paper unwinding from the back of the roll. The first sheet of paper is started by placing it under the transfer bar arm and closing the cover.

To use the stub roll transfer feature, the 3-inch or smaller stub roll must be transferred from the upper roll holders to the stub roll holders in the lower rear section of the dispenser. The stub roll paper monitor must be positioned over the stub roll paper "tail". Install a new roll of paper in the upper roll holders. Place the "tail" of the new paper on top of the stub roll paper monitor and under the transfer arm bar.

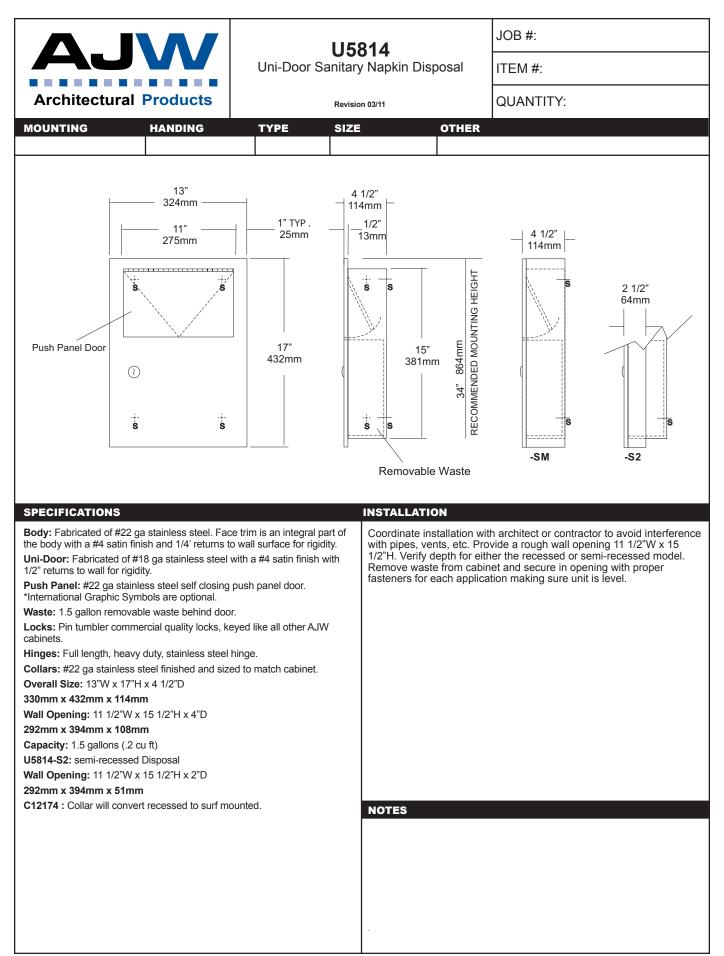
5. If Unit Will Not Dispense

- 1. Ensure the cover is closed and securely latched
- 2. If indicator light is flashing, replace batteries
- 3. If indicator light is not flashing, Make sure batteries are loaded correctly
- 4. Remove and re-install batteries
- 5. Make sure the paper has been loaded correctly and paper path is clear of obstructions





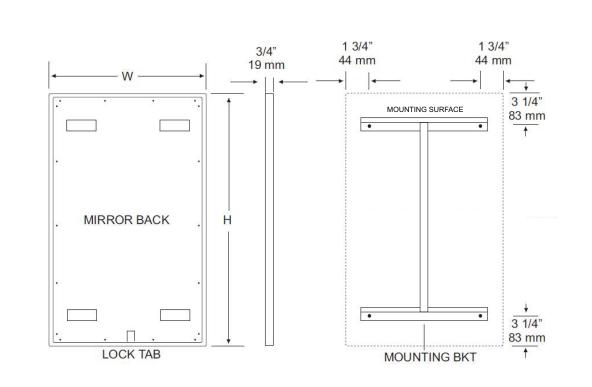
This information is subject to change without formal notice. If you need additional help, AJW has a technical support staff that is ready to assist you by phone: (845) 562-3332, fax: (845)562-3391, email: engineering@ajw.com or visit our website: www.ajw.com. Copyright © 2013 AJW Architectural Products







U700 Installation Instruction Sheet



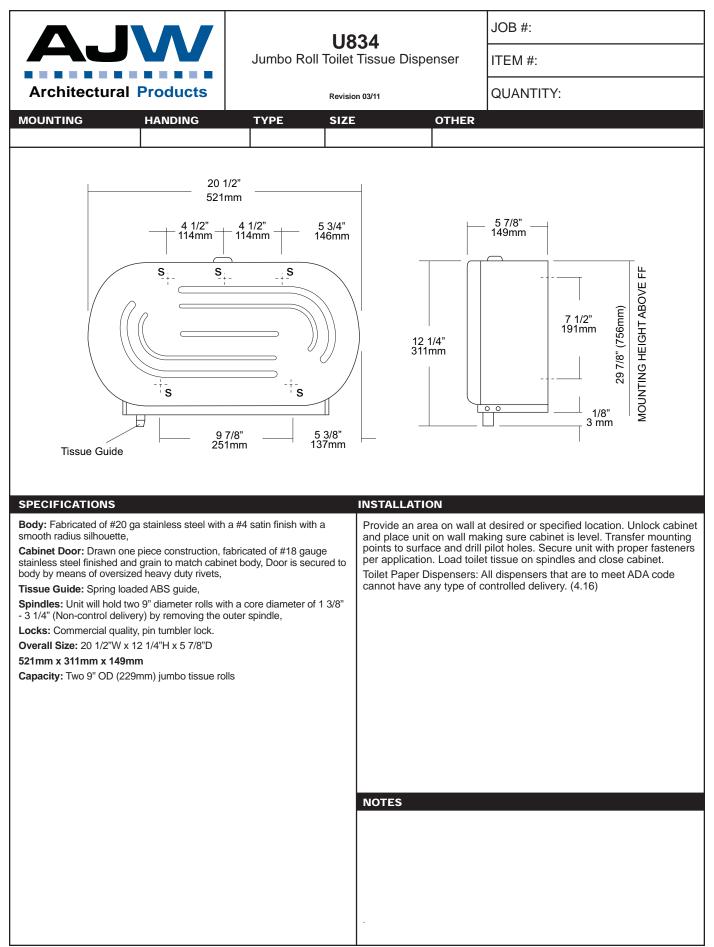
INSTALLATION

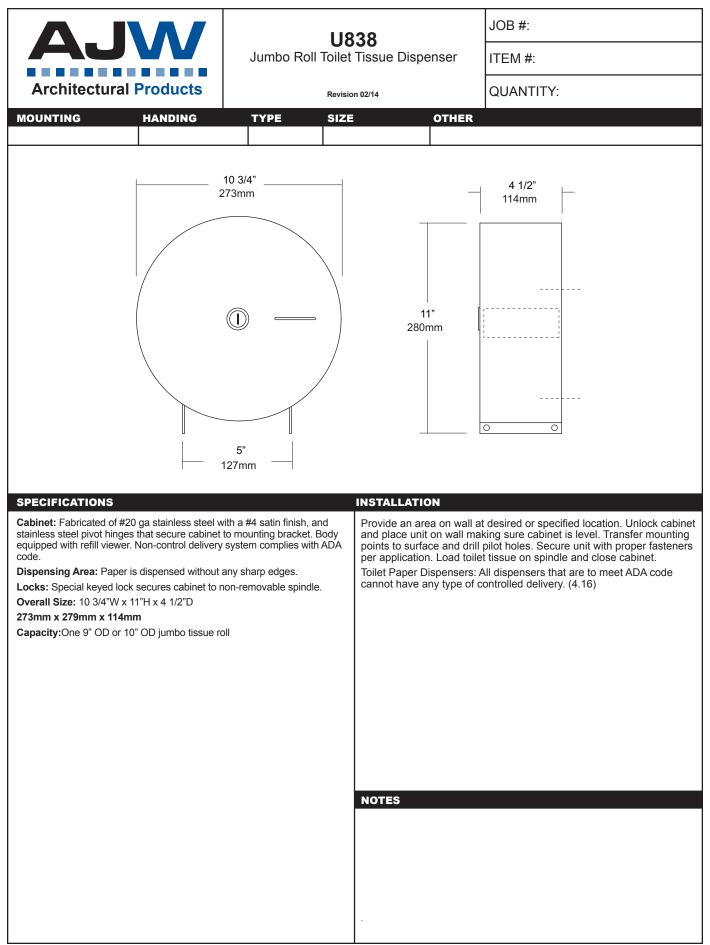
Coordinate installation with architect / contractor for specific mounting location and height for each mirror application. Making sure "I" bracket is level, transfer all mounting point locations to wall surface from drawing. Secure brackets with proper fasteners for each application. Slide mirror down over horizontal brackets until clip lock secures mirror in place. Mirror can only be removed by inserting tool through hole at bottom of frame depressing clip. This will allow mirror to slide up over brackets. Fillers are available if mirrors are mounted above and below tile line. (U004 Filler) Filler material will match mirror frame to form a one piece construction.

To meet ADA Code, bottom edge of reflective surface can be no higher than 40" above finished floor. (4.19.6) Full length mirrors may be used for universal application when installed in correct locations.

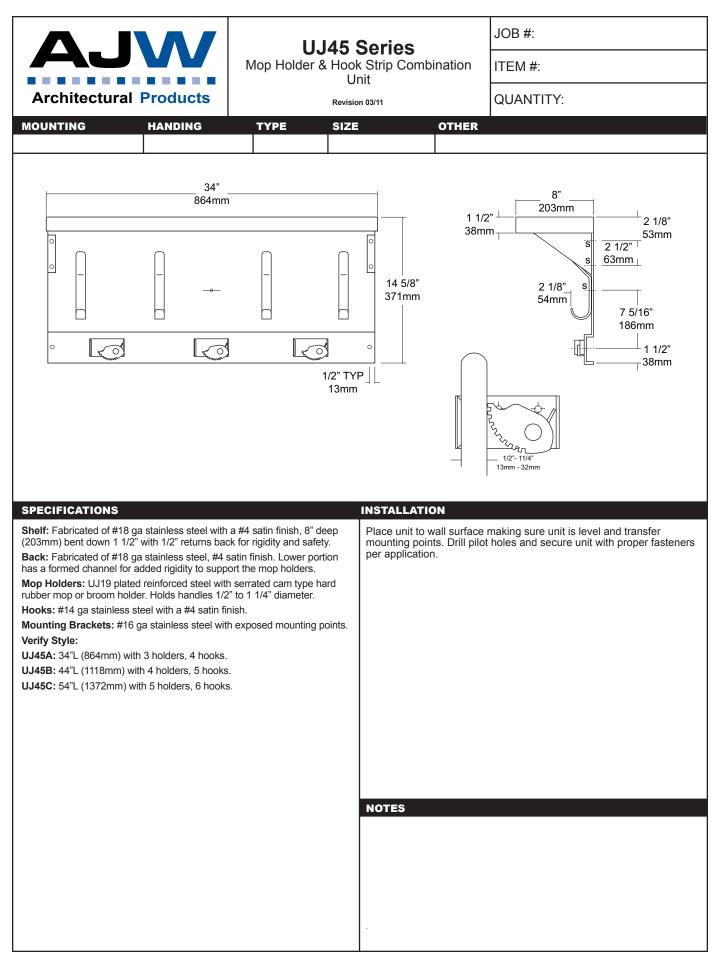
CARE & CLEANING

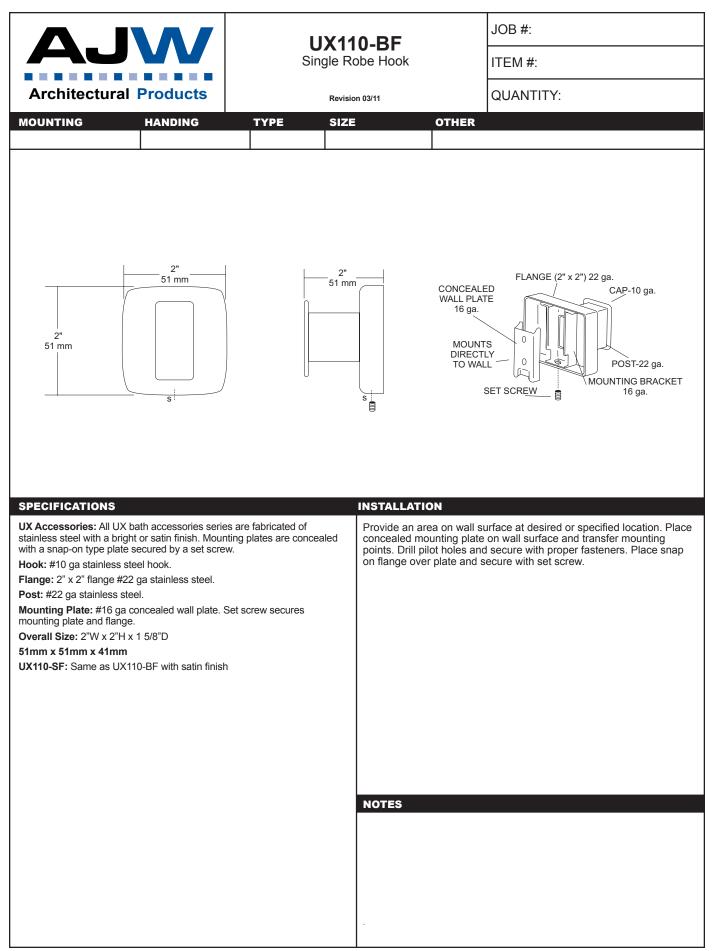
Wipe mirrors with a soft cloth, taking special care to rub stainless steel frames with the grain to avoid scratching. Do not use abrasive cleaners containing chloric solutions on stainless steel frames. Glass Plus or other window cleaning products are ideal.













Warranty – Washroom Accessories

Accessories

AJW guarantees its Washroom Accessories to be free of material defects, and defects from workmanship for a period of one (1) year from the date of shipment.

Baby Changing Stations

AJW baby changing stations are guaranteed for five (5) years from the date of shipment.

Mirrors

We guarantee our mirrors against silver spoilage for a period of fifteen (15) years under normal use. This guarantee includes all ¹/₄" plate glass mirrors including tempered, laminated, and all other ¹/₄" safety glass mirrors.

Hand Dryers

Our Jet Air hand dryers are warranted to be free of defects from workmanship under normal use and maintenance for a period of five (5) years from date of shipment (with the exception of the U1511EA which has a warranty period of two (2) years from date of shipment). Hand dryer warranty info is as follows:

- U1511EA- 2 Year Limited Warranty, Motor Brushes 2 Years, Eye Sensor One Year
- U1512EA- 5 Year Limited Warranty, Motor Brushes 2 Years, Eye Sensor One Year
- U1521EA- 5 Year Limited Warranty, Eye Sensor One Year
- U1525EA- 5 Year Limited Warranty, Eye Sensor One Year

This warranty excludes defects in the Washroom Accessory caused by: vandalism, improper use, improper installation, neglect, and environmental damage.

If the Washroom Accessory is found to be defective in workmanship or materials within the warranty period, AJW will replace all affected components, free of charge. AJW will not be responsible for any other expenses including, but not limited to: removal costs, installation costs, freight costs, or any other costs associated with the repair or replacement of the product.

The replacement or repair of defective material as stated in this warranty shall constitute the sole remedy of the buyer and the sole liability of AJW under this warranty. AJW shall not be liable for any incidental, consequential, or indirect damages caused by the failure or defect in the material supplied, or any delay in the replacement or repair of warranty items.

Warranty claims must be made during the warranty period, and communicated to AJW by contacting AJW Architectural Products at: 509 Temple Hill Road – New Windsor, NY 12553 – Phone: 845-562-3332.

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