

U199EA Towel Dispenser Troubleshooting & Instructions



INSTALLATION & TROUBLESHOOTING

1. Dispenser Mounting

Mount the dispenser with bottom edge of cabinet approximately 52 inches above the finished floor. Use at least two pan head screws no smaller than #8 x 1.0 inch. The install must ensure compatible and appropriate mounting hardware is used for the wall surface composition. The dispenser with batteries weighs 6.3 pounds.

2. Dispenser Cover

The cover can be opened with the supplied key. Insert the key into the two slots at the top of cover. Push down, pull forward and the cover will open. The dispenser cover controls a power interlock switch on the dispenser. In the closed position, the cover actuates the interlock switch and connects power to the control circuit. Opening the cover removes battery power from the control circuit.

3. Battery Requirements & Loading

Open the dispenser cover. The battery compartment is located at the front lip of the dispenser. The cover to the battery compartment is removed by pushing the left hand tab inward and lifting up. Insert four (4) "D" size alkaline batteries labeled with an "LR20" designation. Other types of batteries are not acceptable. Install batteries as shown in the graphics engraved in the battery compartment.

4. Paper Roll Loading & Transfer Feature Instructions

This unit is designed to accept paper rolls up to 8 1/4" in diameter and a width of 7 3/4" - 8 1/4". Paper is to be loaded with paper unwinding from the back of the roll. The first sheet of paper is started by placing it under the transfer bar arm and closing the cover.

To use the stub roll transfer feature, the 3-inch or smaller stub roll must be transferred from the upper roll holders to the stub roll holders in the lower rear section of the dispenser. The stub roll paper monitor must be positioned over the stub roll paper "tail". Install a new roll of paper in the upper roll holders. Place the "tail" of the new paper on top of the stub roll paper monitor and under the transfer arm bar.

5. If Unit Will Not Dispense

- 1. Ensure the cover is closed and securely latched
- 2. If indicator light is flashing, replace batteries
- 3. If indicator light is not flashing, Make sure batteries are loaded correctly
- 4. Remove and re-install batteries
- 5. Make sure the paper has been loaded correctly and paper path is clear of obstructions

This information is subject to change without formal notice. If you need additional help, AJW has a technical support staff that is ready to assist you by phone: (845) 562-3332. fax: (845)562-3391 email: engineering@ajw.com or visit our website: www.ajw.com. Copyright © 2013 AJW Architectural Products